2.5 I can describe the compatibility issues in different combinations of collaborative tools and devices

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| **Software Compatibility Issues** | Software can be incompatible with an Operating System, for example whilst it would be easy for me to install Microsoft Office on a system operating with Windows or Mac as compatible products are sold for these systems, I would not be able to install on a system using Ubuntu as an operating system. This is because Ubuntu is an open source operating system which is not supported by any Microsoft products. |
| **Ports** | When using external hardware such as a computer mouse or webcam issues may arise when you do not have compatible ports or enough ports. For example you may need a VGA port which newer devices do not have as they are being replaced with DVI and HDMI ports. You may also not have the correct cables required, for example USB cables have different types of cable including USB C and Mini USB amongst others. |
| **Hardware** | Plug and play hardware devices generally work without any issues and if the drivers are not present you can usually download them via the manufacturer’s website. Occasionally this is not an option and the product is just not compatible, for example if an older operating system is being used and is no longer supported in terms of driver updates. |
| **Browser Incompatibility** | Sometimes a website will not open or will have reduced compatibility due to the browser you are using. For example, if I try to use Internet Explorer I will be unable to use a lot of websites and will be prompted to upgrade my browser. This is because the browser is longer supported and has been replaced with Microsoft Edge. |